

Press release

Thank you, iNet Box. Welcome to iNet X.

Truma is helping Truma iNet Box users switch to the Truma iNet X Connectivity Set 2 with a loyalty reward



Caption: The iNet X Connectivity Set 2 integrates compatible devices into the iNet X System. Technical convertibility depends on the specific vehicle and device configuration. (Figure: Truma)

Putzbrunn, 20 August 2026 – Truma is launching a loyalty reward for Truma iNet Box users. Anyone who switches to the iNet X Connectivity Set 2 during the promotional period from 1 September 2026 up to and including 30 November 2026 and meets the eligibility criteria will receive two additional years of remote control service free of charge. Combined with the two years already included, this results in a total of four years of remote control service at no additional cost.

The iNet X Connectivity Set 2 enables the transition to the iNet X System when used with compatible devices and the appropriate system configuration.

The switch is not possible in every vehicle or with every existing device configuration. Compatibility should therefore be checked by a Truma partner before purchase.



Why is Truma offering this loyalty reward?

One reason behind the loyalty reward is the gradual phase-out of 2G cellular networks in Europe. The Truma iNet Box uses this mobile network technology for all remote control functions. As the network transition progresses, these remote functions may become limited or may no longer be available, depending on the country and network coverage.

The Truma iNet System App will no longer be supported by further updates from 1 January 2027. However, the app and the Truma iNet Box can still be used with their existing range of functions.

From 1 January 2027, Truma will cease providing updates and maintenance releases for the Truma iNet System App. The app can still be used with its existing range of functions.

On 1 January 2028, service and support for the Truma iNet System App and the Truma iNet Box will also cease. Truma iNet Box production was discontinued on 1 January 2023.

Important for users: Which functions remain available and which are restricted depends, amongst other things, on the specific usage situation, app support, mobile network coverage, and individual device and vehicle configurations.

Loyalty reward for existing Truma iNet Box users

As part of this promotion, participating Truma iNet Box users who purchase and register an iNet X Connectivity Set 2 will receive a further two years' remote control service free of charge, in addition to the two years' remote control service already included. This amounts to a total of four years' remote control service at no extra cost. The benefit is worth **up to €138.***

Once the free period has expired, the remote control service can be extended for a fee. It will not be renewed automatically.

"The Truma iNet Box was an important milestone on the path to connected caravanning and has been a part of many campers' lives for years. Today, the iNet X System offers modern operating and service functions in one comprehensive system solution. At the same time, we would like to thank our long-standing users for their trust in our brand," said Truma.

Compatibility and the role of specialist retailers

Participation in this promotion does not guarantee that existing devices or vehicle installations will be technically compatible with the iNet X System. Specialist retailers are therefore an important port of call for checking your existing configuration, receiving advice on the right solution, and ensuring the conversion is carried out professionally.

Retrofit promotion overview

- **Registration period:** 1 September 2026 to 30 November 2026
- **Loyalty reward:** Two additional years of remote control service free of charge
- **Total duration:** Four years' remote control service (2 + 2 years)
- **Eligibility criteria:** Ownership of a Truma iNet Box
- **Restriction:** One iNet X Connectivity Set 2 per registered serial number



Conditions of participation and further information

The conditions of participation, as well as further information on registration and compatibility checks, are available at camp.truma.com/en/loyalty-campaign-inetbox. Before purchasing, you should check that the respective device is compatible with the iNet X System with the help of a Truma specialist dealer and/or by referring to the compatibility list.

Compatibility list: truma.com/inet-x-compatible

Information on the 2G network in Europe: https://support.truma.com/s/article/Information-on-the-2G-network-in-Europe?language=en_US

* The packages include the digital infrastructure, the costs incurred for the mobile network (including roaming) as well as the provision, operation and further development of the service. After the first 2 years, you can use the iNet X App to flexibly book additional 30- or 365-day packages for a fee. They are not automatically extended. There are no ongoing costs. Package costs: 30 days: 7 EUR / 7 CHF; 365 days: 69 EUR / 69 CHF; prices are subject to change without notice.

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About the company:

Almost every camper in Europe knows Truma. Since the company was founded by Philipp Kreis in 1949, Truma Gerätetechnik, which is part of the Truma Group, has offered accessories for caravans and motorhomes. In 75 years, Truma has developed into a successful international company that is still family-owned. It all started with a gas lamp, which the company founder assembled himself in his living room. These days, Truma is a system supplier of heaters, air conditioning systems, hot water generators, manoeuvring assistants and gas supply for caravans. With the iNet X System, digital networking is also increasingly finding its way into everyday camping – and the search for innovative ideas continues every day. It also helps that many of our employees are also passionate campers: they not only develop products, they use them too. It is precisely this passion and identification that makes Truma successful.

Truma Group develops and manufactures at the Putzbrunn site near Munich and has subsidiaries in the UK, Italy, Sweden, USA, China and Australia. Almost 1000 employees worldwide do their best every day to offer customers reliable premium products and excellent service.