Truma Ultraflow Filter Housing

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4 Pump assembly
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Introduction

The Truma Ultraflow Filter Housing (1) is part of an unique, high quality product range designed to bring water to your caravan in a convenient and efficient manner.

The system includes a special filter which removes unpleasant tastes, smells and suspended particles to give clear, fresh tasting water.

The activated carbon, which removes chlorine, tastes and smells, etc. by adsorption and by mechanical filtration reduces algae and particles. The silver content avoids bacteriological growth in the filter.

Truma Ultraflow operates in the caravan water supply as a pressurised system. The optional available Truma Smart Switch (2) includes an electronically controlled pressure switch. The pressure switch turns the water pump on and off regardless of the momentary atmospheric pressure and battery power (between 10 V and 14 V).

To prevent an excessive high pressure in the system, the use of a non-return valve (spring weighed – see accessories) in front of the water heater is essential.

The non-return valve (5) must be fitted between the drain valve and the first “T” connection. This also prevents the back flow of hot water to the cold water taps.

Please note the correct flow direction of the valve. No further non-return valves or other parts that can reduce the water flow may be used. Additional Truma drain valves do not reduce the water flow.

Also available, is a special outdoor shower (3a) which connects directly beside the pump. Please note: the Truma outdoor shower has no electrical connections and works only in a pressurised system.

The waterpump and outdoor shower are detachable from the Ultraflow Filter Housing for security and while touring. A blanking plug is available to blank off the inlets when the pump or shower is not attached.

To connect the pump, simply align the plug with the socket and push it into position. This makes both water and electric connections.

The shower plug contains no electrical connections.

To remove, pull the lower trigger and pull the plug from the socket.
Operating instructions

Please ensure that the lid is properly closed before driving!

Raise the lid, clean both the water socket and the plug of the pump assembly.

Plug the pump assembly into the socket.

Place the pump into the water container, ensuring that it is fully submerged before operating the system. The dust cover (7) is to stop contaminates falling into the water container.

To remove the pump assembly from the Ultraflow Filter Housing, pull the lower trigger and pull out the hose plug.

Do not remove by pulling the hose or electric cable.

Routine maintenance

- Ensure that the O-ring seal on the hose plug and socket are free from dirt.
- To aid fitting of the plug assembly smear the O-ring with vegetable oil.
- To change the filter, turn the filter cap anti-clockwise and pull out the filter.
After installation, please drain off the first litres until the filtrate is clear.

Maximum filtering efficiency (cleaning effect) can only be achieved if the filter is changed at regular intervals. The filter must be changed within 35 days of initial use, even if it was not in use during this time. Please remember that water is a foodstuff. We recommend that filtered water is consumed within 1 – 2 days and advise you to drain the system after long periods of disuse.

Use dial on the filter housing for guidance to replace after approx. 35 days of use.

Notes

– Never allow the pump to run dry. Always ensure that the pump is submerged in the water or the lifetime of the pump will be reduced.

– Before winter storage the water system must be completely drained and the filter cartridge removed. Also recharge the pump assembly or the blanking plug. If you use the Truma external shower (optional) and have therefore installed the “connector”, please drain the filter housing by connecting up the outside shower and allowing the remaining water to drain via the open shower head. The filter hole may be sealed with the filter cap.

– Clean the water system at the start and end of the season with sterilising fluid (see notes under sterilising).

Sterilising

– When cleaning the water system at the start or the end of the season it is advisable to use a sterilising fluid e.g. Chempro SDP or similar. It is recommended that for this operation the filter is removed as the fluid reduces the effectiveness of a new filter.

– Flush the system thoroughly to remove the effective fluid traces.

– After sterilising the system at the start of the season it is recommended that a new Ultraflow filter cartridge should be fitted.
How to prepare your water system for winter use

During winter caravanning it is recommended to keep the water container within the caravan to prevent freezing.

This can be achieved by fitting an Ultraflow Compact Housing unit inside the caravan in a location where it is convenient to store a container, e.g. the washroom or under the sink etc.

Special instructions are supplied with the Ultraflow winter kit.

During the winter when the caravan or motor home is not in use, it is advisable to remove the filter to avoid any retained water within the filter freezing.

Winter Conversion Kit (white)
part no. 46060-01

The blanking plug must be fitted to blank off the unused Compact or Filter system.

Accessories

Ultraflow Water Pump Assembly

The Water Pump Assembly comes complete with the water pump, container cover and storage clip. The submersible pump needs no priming and is extremely quiet in operation. This pump can be used with both the Ultraflow Filter Housing and the Ultraflow Compact Housing.

Standard pump assembly (hose length 800 mm)
part no. 46040-01

Special version for motor caravans (hose length 1000 mm)
part no. 46040-10

Non-return valves

Flexible hoses
part no.: 40060-90000
Semi-rigid-piping (John Guest System)
part no.: 40060-88000

Ultraflow Outdoor Shower
The outdoor shower connects directly to the Ultraflow Filter Housing beside the pump socket. The supplied connector with quick fittings ensures an easy installation.

Please note, that the shower has no electrical connections and works only in a pressurised system.

part no. 46080-01

Ultraflow Replacement Filter
The Ultraflow Filter Cartridge is a high quality water filter which removes unpleasant tastes and odours from the caravan’s stored water. For the occasional caravanner, the cartridge should be replaced at the start of each season. For the regular caravanner we recommend to replace the filter after 35 days of use.

part no. 46020-01

Ultraflow Waterline
The Ultraflow Waterline is a 15 metre “food quality” hose pipe. It comes complete with fittings and a special pressure reducing adaptor which allows caravanners to connect their Ultraflow caravan water system direct to a mains water supply without modification.

part no. 46091-01
Ultraflow Smart Switch

The self-calibrating Ultraflow Smart Switch has been designed to switch the pressure controlled submersible Ultraflow Maxi Pump fitted in caravans, motor homes and other vehicles.

part no.: 46120-51

Manufacturer’s Warranty
(European Union)

1. Scope of Manufacturer’s Warranty

As the Manufacturer of the unit, Truma undertakes a warranty towards the Consumer that covers any material and/or manufacturing defects of the unit.

This Warranty is applicable in EU member states as well as in Iceland, Norway, Switzerland and Turkey. A Consumer is the natural person who was the first one to purchase the unit from the Manufacturer, OEM or dealer and who neither resold the unit in a commercial or self-employed professional capacity nor did he or she install it for a third party in such a capacity.

The Manufacturer’s Warranty covers any of the aforementioned defects that occur within 24 months upon concluding the purchase agreement between the seller and the Consumer. The Manufacturer or an authorised service partner undertakes to remedy such defects through subsequent fulfilment, i.e. at its discretion either by repairing or replacing the defective item. Any defective parts shall become the property of the Manufacturer or the authorised service partner. If the unit is no longer manufactured at the time of defect notification and if replacement delivery has been opted for, then the Manufacturer may deliver a similar product.

If the Manufacturer remedies a defect under its warranty commitment, the term of the Warranty shall not recommence anew with regard to the repaired or replaced parts; rather, the original warranty period shall continue to be applicable to the unit. Only the Manufacturer itself and an authorised service partner shall be entitled to conduct a warranty job. Any costs that occur in the event of a warranty claim shall be settled di-
directly between the authorised service partner and the Manufacturer. The Warranty does not cover additional costs arising from complicated removal or installation jobs on the unit (e.g. dismantling of furnishings or parts of the vehicle body), and neither does it cover travel expenses incurred by the authorised service partner or the Manufacturer.

No further-reaching claims shall be permitted, especially damage claims presented by the Consumer or third parties. This provision shall not affect the validity of the German Product Liability Act (Produkthaftungsgesetz).

Neither does the voluntary Manufacturer’s Warranty affect the Consumer’s legally applicable claims for defects towards the seller in the relevant country of purchase. In individual countries there may be warranties that can be issued by the relevant dealer (official distributor, Truma Partner). In such cases the warranty can be implemented directly through the dealer from whom the Consumer bought the unit. The warranty regulations of the country in which the unit was purchased by the Consumer for the first time shall also be applicable.

2. Warranty exclusions

No warranty claim shall be applicable under the following circumstances:

- Improper, unsuitable, faulty or negligent use and any use that is not compliant with the intended purpose
- Improper installation, assembly or commissioning, contrary to operating or installation instructions
- Improper operation or operation contrary to operating or installation instructions, particularly any disregard for maintenance, care or warning notes,
- Instances where installations, repairs or any other procedures have been conducted by non-authorised parties
- Consumable materials and parts which are subject to natural wear and tear
- Installation of replacement, supplementary or accessory parts that are not original manufacturer’s parts or which have not been approved by the manufacturer. If the device is subject to networked control, this applies, in particular, if the control units or the software have not been approved by Truma or if the Truma control unit (e.g. Truma CP plus or Truma iNet Box) has not been exclusively used for controlling Truma devices or devices approved by Truma.
- Damage arising from foreign substances (e.g. oil or plasticisers in the gas), chemical or electrochemical influences in the water, or cases when the unit has come into contact with unsuitable substances (e.g. chemical products, flammable substances or unsuitable cleaning agents)
- Damage caused by abnormal environmental or unsuitable operating conditions
- Damage caused by force majeure or natural disasters or any other influences not within Truma’s responsibility
- Damage resulting from improper transport
- End customer’s or third-party modifications of the device, including any replacement, supplementary or accessory parts, or installation of the same, especially concerning the exhaust gas system or the cowl.

3. Making a warranty claim

The warranty must be claimed with an authorised service partner or at the Truma Service Centre. All the relevant addresses and phone numbers can be found at www.truma.com, in the “Service” section.

The Manufacturer’s address is:
Truma Gerätetechnik GmbH & Co. KG
Truma Servicezentrum
Wernher-von-Braun-Straße 12
85640 Putzbrunn, Germany
To ensure a smooth procedure, we would be grateful if you could have the following details ready before contacting us:

– Detailed description of the defect
– Serial number of the unit
– Date of purchase

The authorised service partner or the Truma Service Centre will then specify the further procedure. To avoid transport damage, the affected unit must only be shipped by prior arrangement with the authorised service partner or the Truma Service Centre.

If the warranty claim is recognised by the Manufacturer, then the transport expenses shall be borne by the same. If no warranty claim is applicable, the Consumer will be notified accordingly and any repair and transport expenses shall then be the Consumer’s liability. We ask you not to send in a unit without prior arrangement.

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**Installation instructions**

**Tools and accessories**

The following tools and accessories may be required:

– Jigsaw or padsaw
– Drill with 2 mm and 10 mm dia. drill bits
– Pozidrive screwdriver
– Non hardening mastic
– Panel pins 20 mm long
– Timber (approx. 600 mm long by the thickness of the caravan wall), this will be needed to line the hole).

**Selecting the position**

Choose a flat vertical wall without interference of trim etc. if possible.

With the shortest possible route to the plumbing system without crossing doorways.

The pipe work should be concealed in cupboards or under bed-lockers etc., but should **not** be run under the floor of the caravan.

The accessibility of existing electrical and water connections should be taken into consideration.

Structural sections within the wall of the caravan should be avoided for safety reasons.
Cutting the hole

After selecting the position proceed as follows:

1. Inside the Caravan
   Temporarily fit the template (page 15) to the inside wall with the bottom of the template touching the floor. Mark position “O” through the template onto the wall. Remove the template and drill through the inner and outer walls using a 2 mm drill bit, ensure that the drill is kept square to the walls.

2. Outside the Caravan
   The pilot hole drilled through the two walls allows the template to be positioned correctly on the outer wall.

   It is advisable to cover an area of approx. 25 mm around the cut-out with masking tape to protect the paintwork during the cutting operation.

   Align the “O” position of the template with the pilot hole and ensure that the template is square to any locally fitted trim etc..

   Drill the eight 10 mm dia. holes (refer to template) through both the outer and inner walls, ensuring that the drill is square to the wall. Using a jigsaw or padsaw cut the walls to the lines shown on the template.

   Remove the cut section together with the template and all the masking tape. Carefully dress the edge of both the inner and outer walls to remove any sharp edges. Check that the Ultraflow Filter Housing will fit into the cut out.

Lining the hole

It is suggested that the hole should be lined with timber as this makes the installation of the Ultraflow Filter Housing secure.

Before fitting the timber lining the insulation around the cut out should be removed to the depth of the timber lining. The finished cut out should be conform with the template.

Using a non hardening mastic (do not use silicone) seal the lining to the inner and outer walls then secure the timber lining in place with panel pins. Then remove any excess sealant from around the cut out. It is important to check that all the edges are sealed to prevent water entering the walls.
Fixing the Ultraflow Filter Housing

It is easier to bring the water hose and electric cable through the cut out and make any connection before fitting the Ultraflow Filter Housing to the caravan wall.

Water connections

The Ultraflow Filter Housing is designed for connection to 12 mm diameter bore flexible hoses or 12 mm diameter semi-rigid piping (e.g. John Guest fittings). Flexible hoses must be secured with suitable hose clips.

Food quality hose must be used to avoid the risk of unpleasant tastes in the water.

At the rear of the Ultraflow Filter Housing there are three water connections, two are blanked off.

Filtered water to the caravans water supply.

Winter use connection. When the Ultraflow Filter Housing is to be used in conjunction with a Ultraflow Winter Kit (option – see page 5). Before connecting the blanked off end must be cut off.

Outdoor shower connection (3b). With the outdoor shower (option – see page 7) Truma supplies a connection pipe. Before use the blanked off end must be cut off.

Electrical connection

Ultraflow Filter Housing

8 Pump + = 4.8 mm spade connector
9 Pump – = 6.3 mm spade connector

Ultraflow Smart Switch

10 Battery + = 6.3 mm spade connector
11 Pump – = 6.3 mm spade connector
12 Battery – = 6.3 mm spade connector
The power supply must be rated with 6.3 AT (slow).

Power packs and power supply units must have a stabilised 12 V-output (ripple content less than 0.5 V). The use of an unfiltered power supply will cause an increased wear of the pump motor.

Ensure that the polarity is correct i.e. brown or red wire to „+“ and blue or black to „-“. The polarity is marked on the rear of the Ultraflow Filter Housing and on top of the Ultraflow Smart Switch.

The CSA (Cross Sectional Area) of the wire should be 0.75 mm².

Connect the Truma Smart Switch (10, 12) and the Ultraflow Filter Housing (8) to the filtered caravan 12 V supply (max. 0.5 V AC).

The Ultraflow Filter Housing (9) connects directly to the Truma Smart Switch (11).

For the winter use, both housings must be connected directly to the Truma Smart Switch.

Important notes:

The use of isolated cable terminals is mandatory to avoid the risk of short circuits. For the same reason push the cable shoe connections/terminals completely over the connector.

If the polarity is reversed the pump will still operate but with a reduced performance.

In case of unintended reverse polarity the switch will probably not work correctly but due to the integrated protection it will not be destroyed.

The pump may be operated via switched taps or a pressure switch, a non-return valve is fitted as part of the Filter Housing.

If a pressure switch is to be used, then an electrical isolation main switch must be used in conjunction with it. The main
switch should be positioned so that it is convenient for the user to operate.

See also the installation instructions supplied with the Truma Smart Switch.

Fixing to the caravan wall

After ensuring that both the electric and water connections are satisfactory, offer the Ultraflow Filter Housing into its position. Using the 4 flange holes as a guide, drill through the outer wall only with a 2 mm dia drill bit.

Apply a non hardening mastic (do not use silicone) sealant to the back flange of the Ultraflow Filter Housing and using the 4 countersunk head screws secure the Ultraflow Filter Housing into position.

Finally remove any excess sealant from the coachwork.

Checking the installation

⚠️ Before checking the installation, ensure that the rest of the water system is connected and that all the joints are secure.

As the supplied filter is new it is suggested to check the installation without filter.

A used filter is suggested to be replaced approx. 35 days after the first contact with water!

Clean the water socket and plug of the pump assembly (as both components will be dry and new it is suggested that a smear of vegetable oil on both surfaces will aid fitting). Push the two components fully together.

Place the pump into the water container and ensure that it is totally submerged. Check that the electric supply is connected and working satisfactory. Operate the system, and check that the water is flowing from all taps and that the system is free from leaks.
Always notify the Truma Service Centre or one of our authorised service partners if problems are encountered (see Truma Service book or www.truma.com).

Having the equipment model and the serial number ready (see type plate) will speed up processing.